



Field Service Engineers UK-wide Service

We have a UK-wide service network of over 35 factory trained Field Service Engineers strategically located across the country with service vans fully equipped with tooling, and genuine parts to undertake field service work activities both on Land and at Sea.

These Engineers are backed up by 22 experienced Workshop Technicians, ready to provide support when engines and transmissions require more intrusive work in a cleaner environment.

Putting your engine and transmission back to work is a top priority and we provide a comprehensive service that includes troubleshooting, removal, overhaul, or new product replacement, installation, commissioning, and ongoing preventive maintenance.

Our Field Service Engineers are managed and controlled by a team of Service Controllers based at each of our 4 Service Centres across the UK.



Diagnostics/Troubleshooting

Our experienced Field Service Engineers will undertake diagnostics to identify the cause of a problem with your engine or transmission, gathering as much information as possible about the symptoms, the history, and the context of the issue. They will also verify the problem themselves by observing, testing, or measuring the system or equipment.

Once the cause of a problem is identified they troubleshoot this by finding a solution to a problem if it is possible.



Onsite Overhaul and Repair

We offer a wide range of repair and overhaul services, both on Land and at Sea, to ensure disruption to our customer's operations is kept to a minimum. All aftermarket parts used during overhaul and repair are exclusively Genuine Parts.

Whilst on-site, our Field Service Engineers will provide recommendations and expert advice regarding your engine and or transmission's ongoing maintenance and care.



Offsite Overhaul

We are fully equipped with specialist workshop facilities when engines and transmissions require more intrusive work in a cleaner offsite environment, including Dyno Testing.

Our Field Service Engineers will facilitate the removal of your engine and or transmission and can arrange for transportation to one of our 4 UK Service Centre's.



Servicing and Maintenance

We provide a range of engine and transmission planned maintenance solutions to suit every customer requirement to keep your equipment in prime condition and ready to power up whenever it is needed.

Operating on a UK-wide basis our maintenance solutions can be tailored to suit each customer's specific requirements to minimise disruption to their day-to-day business operations.

