



Service Supervisor - Mitchell Powersystems Glasgow

Mitchell Powersystems currently has a vacancy for a Service Supervisor at our busy Service Centre in Glasgow. In order to support our expanding business activities we are looking for a hard-working and committed individual to join the operations team.

Main Duties

Reporting directly to the General Manager, the role involves the effective process handling of all service jobs, from taking the initial enquiries and raising SRO orders to ensuring timely job completion. The role calls for competent process management and development, ensuring that the mandatory ISO: 9001, ISO: 14001 & OSHAS: 18001 standards are met, whilst effectively managing customer demands and expectations. Candidates should have experience in a similar supervisory role and sector and be able to demonstrate knowledge of service operations, record keeping, and the use of a computer system to control activities in line with departmental KPI's. Experience of our core products and market sectors is also a pre-requisite. The role will require a degree of flexibility, in respect to visiting customer and operational sites. Excellent communication and a full driving licence are also requirements of the role.

In addition to the core activity stated above, duties will include supporting the depot's Service team with technical support, and leading, or contributing, to department meetings. The successful candidate will have a "can do" attitude and an enthusiastic, friendly and professional approach to their work.

If you wish to be considered for this exciting position, please forward your CV to careers@mitchells.co.uk.

A competitive employment package is on offer commensurate with skills and experience.

TURNER GROUP IS AN EQUAL OPPORTUNITIES EMPLOYER

Closing Date: 30th November 2018

For more information on how we process your personal data, please refer to our Job Applicant Privacy Notice which can be found on our Company website.